WAC 192-120-020 Presentation of benefit rights. (1) When you file an application for benefits, the department will give you a presentation of benefit rights. At a minimum, the presentation of benefit rights will include information regarding:

- (a) Your statement of wages and hours (monetary determination);
- (b) Instructions on filing weekly claims;
- (c) Reemployment services; and
- (d) How eligibility questions are adjudicated.

(2) You will be responsible for filing claims and providing information as directed in the presentation of benefit rights unless other instructions are given to you after the presentation of benefit rights.

(3) If there is a conflict between written and spoken information provided to you, the written information will prevail.

[Statutory Authority: RCW 50.12.010 and 50.12.040. WSR 16-21-013, § 192-120-020, filed 10/7/16, effective 11/14/16. Statutory Authority: RCW 50.20.010 and 50.12.040. WSR 99-08-073, § 192-120-020, filed 4/5/99, effective 5/6/99.]